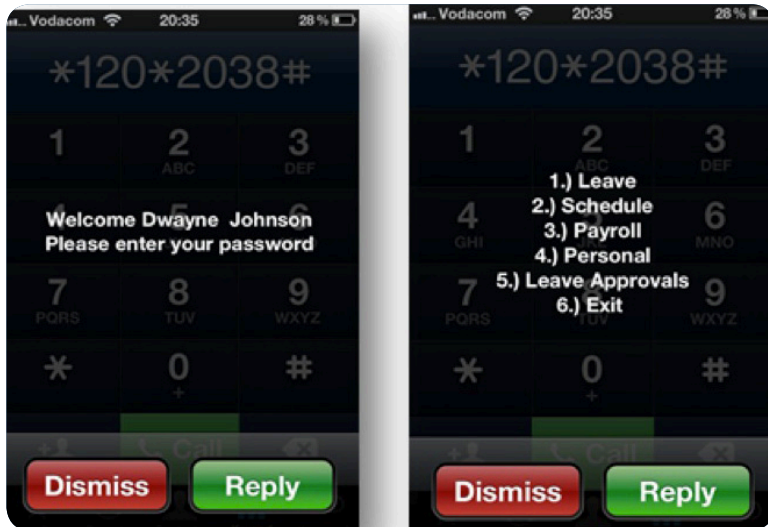


SERVICES

EPI-USE Mobile Text Self-Service Solution

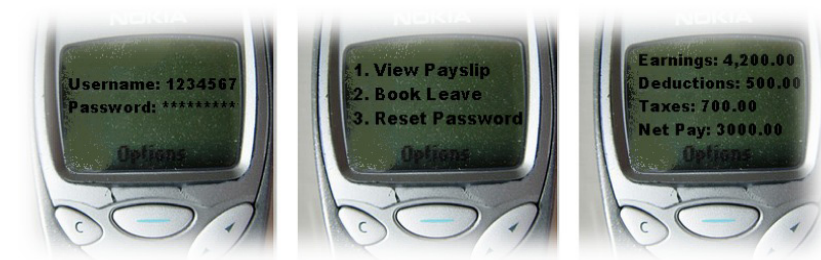


EPI-USE can now offer SAP Mobile services for all types of devices at a fraction of the cost.

SERVICES

Various mobile applications already exist as a service from EPI-USE including:

- Payroll – View your latest pay slip
- Leave Booking
- Leave Approval (Manager)
- View your Leave Balance, Leave Status, Time Accounts
- Work Schedule (Daily, Weekly, Monthly)
- View Personal Data, Addresses, Medical information
- Custom surveys
- Trigger SMS notifications
- User Profiles (Authorisations)



ALLOW SAP USERS TO INTERACT WITH SAP FROM ANY NON-SMART CELLULAR DEVICE

Exposing mobile services to end users, although very beneficial, have proven to be challenging due to device compatibility, distribution of mobile applications, additional infrastructure and application software required. In addition, traditional mobile applications require fairly advanced devices and skilled users to reach the full potential of the solution

In a challenge to address these known obstacles for mobile applications, EPI-USE designed a solution that utilizes basic cell phone technology, capable of extending SAP applications to the end user with minimal effort, independent of the end user's mobile device.

ENTERPRISE-GRADE TECHNOLOGY IMPLEMENTATIONS: HR/PAYROLL • TALENT MANAGEMENT • FINANCE AND LOGISTICS • SOFTWARE SOLUTIONS



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The EPI-USE Mobile Text Self-Service (MTSS) solution embraces basic cellular USSD (Unstructured Supplementary Service Data) technology to extend Employee Self Service functionality to end users.

To access the service, the user, independent of the cellular device, will dial a USSD short code string e.g. *120*XXXX# which will prompt the user to insert a unique password. Upon authentication a USSD menu will be presented allowing users to browse the USSD menu and execute the available services.

Custom Developments: EPI-USE has experience in developing web-base interfaces that cater for customer specific needs without compromising data integrity, confidentiality and SAP standard functionality.

The solution is also delivered with a customizable framework allowing clients to provide custom USSD menus and services to address more specific needs.

This solution enables clients to use a multitude of functionality relating to their specific business requirements. Clients can experience a return on investment due to the reduction in costs associated with processing, printing and mailing pay advices, as well as reduced infrastructure costs usually associated with mobile services. In addition, HR administrators can benefit strategically with the reduction of administrative time, allowing increased focus on more value added activities.

The biggest advantage of the solution is that USSD functionality is widely used among cell phone providers, such as recharging prepaid airtime, financial institutions and other large industries that need to extend their reach to unskilled users. Therefore the adoptability of the solution is very high, especially among blue collar workers, mainly due to the users' familiarity with the technology.

For more information and a demonstration of the solution, please get in touch with your EPI-USE client services manager or contact us at SAP. Innovation@epiuse.com

EPI-USE RESOURCES

The EPI-USE NetWeaver team has a track record of proven capability within the UK, United States, Africa, South-Africa and Australia. EPI-USE is renowned for their specialised experience in best business practises and has established themselves as one of the leading NetWeaver practices in the world.

In addition to providing a comprehensive range of business consulting and IT services required to meet precise customer requirements, EPI-USE is passionately committed to providing the rest of Africa with cutting-edge technology, solutions, sound business advice, and support.

CONTACT US ABOUT MOBILE TEXT SELF-SERVICE SOLUTION

Contact us today to learn more about how EPI-USE can assist in designing, implementing and supporting a solid Mobile Text Self Service Solution.

PHONE: +27 12 470 2200

ONLINE: WWW.EPIUSE.COM

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